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For immediate release:
July 6, 2007

For more information:
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Free help available for injured workers in Central Oregon

Workers can make appointment with state advocate

Workers with on-the-job injuries can get their questions about workers' compensation answered at no cost in one-on-one meetings with an injured worker advocate in Prineville, Bend, and Burns.

The advocate from the Office of the Ombudsman for Injured Workers will meet personally with those who want assistance or information about benefits, claim denials, claim closures, appeal rights, litigation process, or other aspects of the workers' compensation claim process.

The advocate will be at Oregon Employment Department offices on the following dates:

Tuesday, July 24 **Prineville** — 8 a.m. to 12 p.m. — 2321 NE 3rd St.

Wednesday, July 25 **Bend** — 9 a.m. to 4 p.m. — 1645 NE Forbes Rd.

Thursday, July 26 **Burns** — 10 a.m. to 3 p.m. — 90 W. Washington.

Walk-ins are welcome; however, to guarantee a meeting time, please schedule appointments by calling toll-free (800) 927-1271, ext. 7770.

Interpreter services will be available by teleconference, if needed.

The Ombudsman for Injured Workers, part of the Department of Consumer and Business Services, advocates for Oregon's injured workers by investigating and acting to resolve complaints and providing information about their rights and benefits in the workers' compensation system. For more information, visit www.oregon.gov/DCBS/OIW.

The Department of Consumer and Business Services is Oregon's largest business regulatory and consumer protection agency. For more information, visit www.dcbs.oregon.gov.

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