

**Workers' Compensation Division
Compliance Audit**
(audits conducted January 2007- ongoing cycle)

Insurer Name	Location Name		Final Report	Claims Audited	Paid as Authorized	Accuracy of	
						Modified % Correct (underpayments only)	Worker Reimbursement %
ABF Freight System, Inc.	ABF Freight System, Inc.	12/14/2007	21	17	88%	3	100%
Accident Fund Insurance Company of America	Broadspire Services Inc.	08/17/2009	1	1	.	1	100%
Ace American Insurance Company	Specialty Risk Services	11/04/2008	15	9	67%	1	100%
Ace American Insurance Company	Broadspire Services Inc.	08/17/2009	11	9	.	8	88%
Ace Fire Underwriters Insurance Company	Broadspire Services Inc.	08/17/2009	1	.	.	1	100%
AIG Casualty Co	Hallmark Management, LLC	05/24/2007	113	61	74%	37	73%
Alaska National Insurance Company	Cannon Cochran Management Services Inc.	05/19/2009	11	7	86%	4	100%
Amalgamated Sugar Company, LLC (The)	Compro, Inc.	02/16/2007	12	5	100%	6	100%
American Casualty Company of Reading, Pennsylvania	C.N.A. ClaimPlus, Inc.	01/02/2007	3	1	100%	.	.
American Economy Insurance Co. (Safeco)	Liberty Mutual Companies	11/09/2009	17	11	82%	12	42%
American Insurance Company	GAB Robins North America Inc.	06/16/2009	7	2	.	.	.
American Manufacturers Mutual Insurance Company	Broadspire Services Inc.	08/17/2009	3	1	.	1	100%
American Motorists Insurance Company	Broadspire Services Inc.	08/17/2009	11	1	.	.	.
American States Insurance Company (Safeco)	Liberty Mutual Companies	11/09/2009	28	14	86%	3	100%
American States Insurance Company of Texas (Safeco)	Liberty Mutual Companies	11/09/2009	20	13	.	6	33%
American Zurich Insurance Company	Specialty Risk Services	11/04/2008	2	1	0%	1	100%
American Zurich Insurance Company	Risk Enterprise Management Limited	08/06/2009	3	2	.	.	.
American Zurich Insurance Company	Broadspire Services Inc.	08/17/2009	2	1	.	1	100%
American Zurich Insurance Company	GAB Robins North America Inc.	06/16/2009	1	1	0%	2	100%
Arch Insurance Company	Specialty Risk Services	11/04/2008	2	1	.	.	.
Arch Insurance Company	Broadspire Services Inc.	08/17/2009	1	1	0%	.	.
Argonaut Great Central Insurance company	Argonaut Group	04/16/2008	2	1	100%	.	.
Argonaut Insurance Company	Argonaut Group	04/16/2008	48	23	87%	10	90%
Argonaut Midwest Insurance Company	Argonaut Group	04/16/2008	6	3	67%	3	100%
Argonaut Southwest Insurance Company	Argonaut Group	04/16/2008	11	5	100%	1	100%
Asante	Health Future, LLC	10/11/2007	84	57	95%	32	100%
Ashland Community Healthcare Services	Health Future, LLC	10/11/2007	8	5	100%	.	.
Associated Indemnity Company	GAB Robins North America Inc.	06/16/2009	13	1	.	.	.
Bancinsure	Crawford & Company	07/23/2009	6	4	100%	1	100%
Bay Area Health District	Liberty Management Service, Inc.	08/02/2007	2	1	100%	5	100%
Brotherhood Mutual Insurance Company	Crawford & Company	07/23/2009	5	3	.	.	.
California Insurance Company	Crawford & Company	07/23/2009	5	3	67%	1	100%
Centre Insurance Company	Risk Enterprise Management Limited	08/06/2009	2	1	.	.	.
Chevron Corporation	Broadspire Services Inc.	08/17/2009	5	1	.	.	.
City of Beaverton	Public Risk Consultants	06/18/2009	7	8	88%	11	82%
City of Eugene	Cannon Cochran Management Services Inc.	05/19/2009	27	16	.	6	83%
City of Grants Pass	Cannon Cochran Management Services Inc.	05/19/2009	2	1	.	1	100%
City of Gresham	Cannon Cochran Management Services Inc.	05/19/2009	19	11	.	2	100%
City of Portland	City of Portland	03/28/2007	115	65	100%	46	98%
City of Roseburg	Health Future, LLC	10/11/2007	5	1	100%	6	100%
Clackamas County Oregon	Clackamas County Oregon	01/25/2007	52	32	100%	13	92%
Compwest Insurance Company	GAB Robins North America Inc.	06/16/2009	3	2	.	1	100%
Continental Casualty Company	C.N.A. ClaimPlus, Inc.	01/02/2007	9	2	100%	.	.
Continental Casualty Company	Specialty Risk Services	11/04/2008	1	1	.	.	.
Dallas National Insurance Company	Crawford & Company	07/23/2009	2	1	.	.	.
Douglas County	Public Risk Consultants	06/18/2009	7	7	.	2	100%
Employers Compensation Insurance Company	Broadspire Services Inc.	08/17/2009	8	4	75%	7	86%
Employers Insurance Company of Wausau	Wausau Insurance Companies / Liberty Mutual Group	01/25/2007	58	27	93%	6	100%
Employers Mutual Casualty Company	Crawford & Company	07/23/2009	2	1	0%	.	.
Everest National Insurance Company	Specialty Risk Services	11/04/2008	2	1	.	.	.
Federal Insurance Company	Specialty Risk Services	11/04/2008	2	1	0%	.	.
FedEx Ground Package System	Broadspire Services Inc.	08/17/2009	17	9	78%	.	.
Fidelity and Guaranty Insurance Company	Helmsman Management Services, Inc.	08/02/2007	2	1	100%	.	.
Fidelity and Guaranty Insurance Company	Specialty Risk Services	11/04/2008	10	7	57%	2	100%
Fidelity and Guaranty Insurance Company	Broadspire Services Inc.	08/17/2009	14	7	.	1	0%
Fidelity and Guaranty Insurance Company	GAB Robins North America Inc.	06/16/2009	1	1	.	1	100%
First National Insurance Co. of America (Safeco)	Liberty Mutual Companies	11/09/2009	6	3	67%	4	75%
Fleetwood Enterprises, Inc.	Matrix Absence Management	09/08/2009	14	8	.	1	100%
Freres Lumber Co. Inc.	Empire Pacific Risk Management	09/25/2009	10	6	83%	1	0%
Great American Assurance	GAB Robins North America Inc.	06/16/2009	3	2	.	1	100%
Great American Insurance Co. of NY	GAB Robins North America Inc.	06/16/2009	3	2	.	3	100%
Great Divide Insurance Company	Crawford & Company	07/23/2009	6	4	.	.	.
Guidone Mutual Insurance Company	Broadspire Services Inc.	08/17/2009	1	1	0%	.	.
Hartford Accident & Indemnity Company	Harford Group	11/04/2008	17	8	75%	1	100%
Hartford Accident & Indemnity Company	Specialty Risk Services	11/04/2008	4	0	.	0	.
Hartford Casualty Insurance Company	Harford Group	11/04/2008	10	4	100%	0	.

No.	PPD Payments						PTD Payments		Fatality Payments		"Total audited for accuracy"		Time Loss Payments (not 1st pay)		Worker Reimb.		PPD Payments		PTD Payments		Fatality Payments		"Total audited for timeliness"		Notices of Closure		Notices of Closure	
	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate	% Accurate
Benefit Payments											Timeliness of Benefit Payments											Accuracy & Timeliness						
1	100%	21	90%	151	99%	3	100%	1	100%	155	99%	13	46%	13	92%			
.	2	100%	1	100%	1	100%	2	100%			
1	100%	0	.	0	.	11	73%	48	92%	1	0%	49	90%	4	100%	4	50%			
3	100%	20	95%	78	92%	8	88%	3	100%	89	92%	6	83%	6	83%			
.	1	100%	6	83%	1	100%	7	86%			
7	100%	0	.	.	.	105	75%	397	91%	37	86%	7	100%	441	91%	46	78%	45	71%			
.	11	91%	13	92%	4	100%	17	94%	7	14%	7	86%			
2	100%	18	100%	36	100%	67	100%	35	94%	6	100%	2	100%	18	100%	36	100%	100%	100%	97	98%	4	100%	4	100%			
.	1	100%	0			
4	100%	27	67%	80	80%	12	83%	4	100%	96	81%	5	20%	5	80%			
.	.	.	.	18	100%	20	100%	17	100%	18	100%	100%	35	100%	2	50%	2	100%			
.	.	19	100%	18	100%	39	100%	4	100%	1	100%	.	.	19	100%	18	100%	100%	42	100%	1	100%	1	100%				
.	.	93	80%	74	85%	168	82%	4	100%	93	98%	74	99%	99%	171	98%	1	100%	1	100%				
3	100%	19	100%	.	.	39	95%	69	86%	3	100%	3	100%	19	100%	.	.	.	94	89%	10	0%	10	50%				
.	19	79%	133	83%	6	100%	139	84%	5	20%	5	100%				
.	2	50%	1	100%	1	100%	1	100%	1	100%				
.	2	100%	2	100%	1	100%	1	100%				
1	100%	3	100%	9	89%	1	100%	1	100%	11	91%	1	100%	1	100%				
1	100%	4	75%	25	84%	2	100%	1	100%	28	86%	1	100%	1	100%				
.	1	100%	0	.	1	100%	1	100%				
.	1	0%	1	100%	1	100%	1	100%	1	100%				
1	0%	2	50%	5	100%	5	100%	1	100%	1	100%				
4	100%	19	100%	91	100%	147	97%	73	89%	11	100%	4	100%	19	100%	91	100%	100%	198	96%	11	82%	11	91%				
.	6	83%	18	67%	3	100%	21	71%	3	33%	3	100%				
.	.	19	100%	18	83%	43	93%	4	100%	1	100%	.	.	19	100%	18	100%	100%	42	100%	4	100%	4	100%				
9	100%	98	97%	295	94%	32	97%	11	100%	338	94%	42	93%	42	88%				
.	5	100%	1	100%	1	100%	4	100%	4	100%				
.	.	108	83%	73	99%	182	90%	2	100%	108	100%	74	99%	99%	184	99%	1	100%	1	100%				
1	100%	6	100%	3	100%	1	100%	1	100%	5	100%	3	100%	3	100%				
6	100%	12	100%	3	100%	5	100%	6	83%	14	93%				
.	3	100%	17	82%	17	82%	2	100%	2	100%				
1	100%	5	80%	12	83%	1	100%	1	100%	14	86%	3	0%	3	100%				
.	.	5	100%	.	.	6	100%	5	100%	.	.	.	5	100%				
.	.	.	.	36	100%	37	100%	36	100%	100%	36	100%	1	100%	1	100%				
.	19	84%	54	100%	11	100%	65	100%	4	100%	4	100%				
2	100%	24	96%	.	.	6	83%	2	50%	8	75%	12	67%	12	83%				
.	2	100%	4	75%	1	100%	5	80%	1	100%	1	100%				
2	100%	15	100%	.	.	2	0%	2	100%	4	50%	9	44%	9	89%				
29	100%	96	100%	76	100%	312	100%	216	95%	46	100%	40	95%	96	100%	76	100%	100%	474	97%	56	77%	57	98%				
.	7	100%	1	100%	6	100%	7	100%				
4	100%	.	.	10	80%	59	95%	89	100%	13	92%	4	100%	.	.	10	90%	90%	116	98%	25	72%	25	100%				
.	3	100%	20	90%	1	100%	21	90%	1	.	1	100%				
.	.	.	.	58	100%	60	100%	6	83%	58	98%	98%	64	97%	2	100%	2	100%				
1	100%	2	100%	1	100%	1	100%	1	100%	1	100%				
.	1	100%	20	90%	20	90%				
1	100%	10	100%	7	100%	2	100%	1	100%	10	100%	7	100%	7	100%				
3	100%	14	86%	45	87%	7	100%	3	100%	55	89%	2	100%	2	100%				
3	100%	133	93%	129	100%	298	96%	39	85%	7	71%	4	100%	133	100%	129	100%	100%	312	97%	18	83%	18	67%				
.	1	0%	1	100%	1	100%				
.	1	100%	1	100%	1	100%	1	100%	1	0%				
.	1	0%	0	.	1	0%	1	0%				
1	100%	10	80%	39	90%	39	90%	5	100%	5	100%				
1	100%	2	100%	1	100%	.	.	1	100%	2	100%	1	100%	1	100%				
.	9	67%	25	96%	2	50%	27	93%	5	80%	5	80%				
2	100%	10	90%	86	98%	1	100%	7	100%	94	98%	5	100%	5	100%				
.	2	100%	32	94%	1	100%	33	94%				
.	7	71%	17	88%	4	75%	21	86%	2	0%	2	100%				
.	.	.	.	18	100%	27	100%	16	94%	1	100%	1	100%	.	.	18	100%	100%	36	97%	4	100%	4	100%				
1	100%	8	75%	16	81%	1	100%	1	100%	18	83%	4	0%	3	67%				
1	100%	4	100%	22	86%	1	100%	1	100%	24	88%	1	0%	1	100%				
.	5	100%	3	100%	3	67%	6	83%	2	50%	2	50%				
.	4	100%	26	92%	26	92%	3	100%	3	100%				
.	1	0%	1	100%	1	100%				
0	.	17	100%	19	100%	45	96%	41	93%	1	100%	0	.	17	100%	19	100%	100%	78	96%	5	80%	5	80%				
0	.	19	42%	54	.	73	85%	19	100%	54	93%	93%	73	95%				
0	.	0	.	.	.	4	100%	15	80%	0	0	0	.	0	.	0	.	.	15	80%	2	100%	2	100%				

Hartford Casualty Insurance Company	Specialty Risk Services	11/04/2008	1	1	.	.	.
Hartford Fire Insurance Company	Harford Group	11/04/2008	13	6	83%	6	83%
Hartford Fire Insurance Company	Specialty Risk Services	11/04/2008	20	12	67%	10	80%
Hartford Insurance Co of the Midwest	Harford Group	11/04/2008	15	8	75%	8	75%
Hartford Insurance Co of the Midwest	Specialty Risk Services	11/04/2008	3	1	0%	.	.
Hartford Underwriters Insurance Company	Harford Group	11/04/2008	23	13	100%	5	100%
Hartford Underwriters Insurance Company	Specialty Risk Services	11/04/2008	14	5	60%	5	100%
Health Care for the Mid-Columbia Region	Health Future, LLC	10/11/2007	9	6	100%	1	100%
Hilton Hotels	Specialty Risk Services	11/04/2008	2
Imperial Casualty and Indemnity	GAB Robins North America Inc.	06/16/2009	6	4	75%	3	100%
Indemnity Insurance Company of North America	Alternative Insurance Management Services	09/17/2007	60	39	90%	9	89%
Indemnity Insurance Company of North America	Specialty Risk Services	11/04/2008	10	9	67%	1	100%
Indemnity Insurance Company of North America	Risk Enterprise Management Limited	08/06/2009	6	6	.	1	100%
Indemnity Insurance Company of North America	Broadspire Services Inc.	08/17/2009	21	12	.	.	.
Indemnity Insurance Company of North America	GAB Robins North America Inc.	06/16/2009	11	7	71%	.	.
Insurance Co of the State of Pennsylvania	Hallmark Management, LLC	05/24/2007	39	22	86%	22	86%
Intel Corporation	Broadspire Services Inc.	08/17/2009	28	18	61%	4	100%
Jackson County	Public Risk Consultants	06/18/2009	3	3	67%	1	100%
Jeld-Wen Inc.	Broadspire Services Inc.	08/17/2009	22	9	89%	6	100%
Josephine County	Health Future, LLC	10/11/2007	20	12	92%	3	100%
Kiewit Corporation	Specialty Risk Services	11/04/2008	2	1	.	1	100%
Klamath Care Services, Inc.	Health Future, LLC	10/11/2007	30	19	95%	3	100%
Land O'Lakes	Broadspire Services Inc.	08/17/2009	2	2	50%	.	.
Lane County	Public Risk Consultants	06/18/2009	38	18	.	2	50%
Legacy Health System	Legacy Health System	12/12/2007	103	68	91%	9	100%
Liberty Insurance Corporation	Liberty Mutual Companies	08/02/2007	57	41	90%	18	94%
Liberty Insurance Corporation (1st pay)	Liberty Insurance Corporation (1st pay)	06/25/2008	28
Liberty Mutual Fire Insurance Company	Liberty Mutual Companies	08/02/2007	9	6	67%	6	67%
Liberty Mutual Insurance Company	Liberty Mutual Companies	08/02/2007	2	1	100%	.	.
Liberty Northwest Insurance Corporation	Liberty Mutual Companies	08/02/2007	206	191	90%	113	98%
Liberty Northwest Insurance Corporation (1st pay)	Liberty Northwest Insurance Corporation (1st pay)	06/25/2008	195
LM Insurance Corporation	Liberty Mutual Companies	08/02/2007	2	1	100%	.	.
Louisiana-Pacific Corporation	Cannon Cochran Management Services Inc.	05/19/2009	7	1	.	.	.
Lowe's HIW Inc	Specialty Risk Services	11/04/2008	2	2	50%	.	.
Lumbermen's Mutual Casualty Company	Broadspire Services Inc.	08/17/2009	1	1	.	.	.
Macy's, Inc.	Macy's Inc	12/23/2009	44	28	.	8	88%
Marion County Oregon	Cannon Cochran Management Services Inc.	05/19/2009	14	7	86%	5	100%
Marion County School District #24J	Cannon Cochran Management Services Inc.	05/19/2009	47	28	82%	4	100%
Marriott International Inc.	Marriott Claims Service	06/17/2009	7	4	75%	4	75%
Mid-Century Insurance Company	Helmsman Management Services, Inc.	08/02/2007	2	1	100%	.	.
Mitsui Sumitomo Insurance Company of America	Broadspire Services Inc.	08/17/2009	4	2	.	.	.
Mitsui Sumitomo Insurance USA Inc.	Broadspire Services Inc.	08/17/2009	1	1	0%	1	100%
Multnomah County	Sedgwick CMS	04/02/2009	95	61	97%	17	94%
National Fire Insurance Company of Hartford	C.N.A. ClaimPlus, Inc.	01/02/2007	3	2	100%	.	.
National Frozen Foods Corporation	Matrix Absence Management	09/08/2009	8	4	.	1	100%
National Union Fire Insurance Co of Pittsburgh	Hallmark Management, LLC	05/24/2007	1	1	100%	.	.
New Albertson's Inc	Specialty Risk Services	11/04/2008	30	28	75%	8	88%
Nordstrom, Inc.	Nordstrom, Inc.	02/19/2008	41	25	72%	14	50%
Norpac Foods, Inc.	Norpac Foods, Inc.	03/31/2008	77	51	96%	15	93%
North Clackamas School District #12	Public Risk Consultants	06/18/2009	44	25	96%	15	93%
North River Insurance Company	Broadspire Services Inc.	08/17/2009	4	4	.	.	.
Northwest Natural Gas Company	Cannon Cochran Management Services Inc.	05/19/2009	28	16	81%	8	88%
Oberto Sausage Company	Specialty Risk Services	11/04/2008	6	3	33%	1	100%
OIGA for Commercial Compensation Ins. Co.	Public Risk Consultants	06/18/2009	1
OIGA for Fremont Indemnity Company	Public Risk Consultants	06/18/2009	16
OIGA for Fremont Industrial Indemnity	Public Risk Consultants	06/18/2009	2	1	.	.	.
OIGA for Paula Insurance Company	Public Risk Consultants	06/18/2009	1
OIGA for Reliance Insurance Company	Public Risk Consultants	06/18/2009	2
OIGA for Reliance National Indemnity	Public Risk Consultants	06/18/2009	1	1	.	.	.
OIGA for The Home Insurance Company	Public Risk Consultants	06/18/2009	2	1	.	.	.
OIGA for United Pacific Insurance	Public Risk Consultants	06/18/2009	.	1	.	.	.
Old Republic Insurance Company	Specialty Risk Services	11/04/2008	13	9	78%	3	67%
Old Republic Insurance Company	Cannon Cochran Management Services Inc.	05/19/2009	2	1	.	5	80%
Old Republic Insurance Company	Risk Enterprise Management Limited	08/06/2009	5	2	.	3	67%
Old Republic Insurance Company	Broadspire Services Inc.	08/17/2009	10	5	80%	1	100%
Oregon Educational Employers WC Trust	Empire Pacific Risk Management	09/25/2009	24	17	.	11	100%
Oregon Nonprofit Employers Trust	Empire Pacific Risk Management	09/25/2009	82	56	91%	17	76%
Pacific Employers Insurance Company	Specialty Risk Services	11/04/2008	1	1	.	1	100%
Pacific Employers Insurance Company	Broadspire Services Inc.	08/17/2009	1	1	.	.	.
Pharmacists Mutual Insurance Company	Risk Enterprise Management Limited	08/06/2009	27	18	94%	8	88%
Pharmacists Mutual Insurance Company	Broadspire Services Inc.	08/17/2009	2	2	.	3	100%
Pilot Travel Centers LLC	Pilot Travel Centers LLC	01/29/2009	11	6	83%	0	.
Portland Community College	Public Risk Consultants	06/18/2009	28	15	.	3	100%
Portland General Electric Company	Portland General Electric Company	08/22/2007	74	43	98%	17	94%

.	.	.	.	1	100%	1	100%
6	100%	0	.	6	83%	6	100%	4	100%	0	.
7	71%	6	100%	12	33%	12	100%	7	86%	.	.
4	100%	0	.	9	89%	7	100%	7	100%	4	100%
1	0%	.	.	1	100%	2	100%
6	83%	.	.	9	89%	11	100%	9	100%	8	100%
5	80%	0	.	5	60%	5	80%	3	67%	4	100%
3	100%	6	83%	6	100%	4	75%	3	100%	.	.
1	100%	1	100%
2	50%	27	93%	4	75%	4	100%	2	100%	.	.
25	100%	19	100%	32	75%	37	95%	24	83%	.	.
.	.	.	.	10	40%	6	83%	9	56%	.	.
.	.	17	88%	6	100%	5	100%	6	100%	.	.
7	100%	.	.	10	80%	11	100%	7	100%	.	.
4	100%	3	100%	7	86%	7	100%	7	86%	.	.
2	100%	4	100%	21	95%	22	95%	18	72%	.	.
10	90%	.	.	18	94%	13	85%	14	100%	.	.
.	.	.	.	3	100%	3	100%	3	100%	.	.
9	89%	1	100%	8	88%	10	90%	4	75%	6	100%
7	71%	3	0%	13	85%	12	92%	7	100%	.	.
1	100%	1	100%	1	100%	.	.
10	90%	10	100%	18	94%	18	100%	11	36%	.	.
1	100%	.	.	1	100%	1	100%	1	100%	.	.
15	100%	14	93%	.	.	17	100%	10	100%	4	100%
30	97%	3	100%	60	87%	62	100%	58	100%	4	100%
17	76%	22	100%	43	84%	37	95%	30	87%	.	.
.	.	.	.	28	82%
3	100%	.	.	6	83%	6	100%	6	83%	8	100%
1	100%	.	.	1	100%	1	100%	1	0%	8	100%
95	95%	34	100%	190	76%	176	97%	137	92%	52	100%
.	.	.	.	195	95%
.	.	.	.	1	100%	1	100%
.	.	.	.	1	0%	1	100%	.	.	2	100%
.	.	.	.	2	50%	2	100%	1	100%	.	.
.	.	.	.	1	100%	1	100%
15	100%	80	99%	28	93%	26	100%	19	21%	.	.
4	100%	.	.	7	71%	7	86%	5	60%	4	50%
16	94%	14	100%	27	48%	28	96%	23	48%	.	.
2	100%	2	100%	4	100%	4	100%	4	100%	4	100%
.	.	.	.	1	0%	1	100%	.	.	4	100%
.	.	.	.	4	100%	4	100%	1	100%	.	.
.	.	.	.	1	100%	1	100%	1	100%	.	.
31	100%	55	93%	55	87%	51	100%	47	96%	4	100%
1	100%	.	.	2	100%	2	100%	2	100%	.	.
4	100%	1	100%	3	100%	4	100%	2	100%	.	.
.	1	100%
.	.	.	.	29	100%	29	100%	18	89%	.	.
14	71%	9	100%	25	80%	24	88%	17	24%	.	.
26	100%	48	100%	43	100%	43	100%	33	73%	.	.
16	94%	6	100%	24	100%	27	100%	21	100%	.	.
.	.	.	.	3	100%	3	100%	2	100%	.	.
9	89%	14	86%	15	60%	17	94%	13	85%	1	0%
3	100%	15	100%	2	100%	3	33%	2	50%	.	.
.	1	100%
.	.	.	.	1	100%	1	100%	.	.	60	93%
.	2	100%
.	1	100%
.	8	100%
.	1	100%
.	1	100%	.	.	4	100%
.	1	100%
4	100%	7	100%	7	86%	8	.	5	100%	.	.
1	100%	.	.	1	100%	1	100%
2	100%	40	100%	2	50%	2	100%	1	100%	.	.
3	100%	.	.	3	67%	3	100%	4	100%	.	.
8	100%	13	100%	13	92%	16	100%	12	83%	.	.
27	96%	44	100%	45	82%	50	100%	37	78%	.	.
.	.	.	.	1	100%	1	.	1	0%	.	.
.	.	.	.	1	100%	.	.	1	100%	.	.
9	89%	102	100%	18	94%	18	100%	14	93%	.	.
.	.	.	.	2	100%	1	100%	2	100%	.	.
4	100%	1	100%	5	80%	6	100%	3	67%	.	.
13	92%	14	100%	15	100%	15	100%	12	100%	.	.
22	100%	85	88%	32	91%	40	100%	35	97%	16	100%

Preferred Professional Insurance Company	Alternative Insurance Management Services	09/17/2007	9	8	100%	9	67%
Protective Insurance Company	Crawford & Company	07/23/2009	22	13	77%	2	100%
Regent Insurance Company	Crawford & Company	07/23/2009	2	1	.	.	.
Rinker Materials Western Inc.	Broadspire Services Inc.	08/17/2009	1	1	0%	1	100%
RLC Industries Co.	RLC Industries Co.	03/11/2009	57	28	.	40	98%
Ryder System, Inc.	Ryder System, Inc.	07/24/2008	2	1	.	.	.
Safety First Insurance Company	Broadspire Services Inc.	08/17/2009	1	1	.	.	.
Safety National Casualty Corporation	Specialty Risk Services	11/04/2008	1	1	0%	.	.
Safety National Casualty Corporation	Matrix Absence Management	09/08/2009	4	4	75%	2	100%
Safeway, Inc.	SAIF Corporation	04/27/2009	214	134	68%	95	82%
SAIF Corporation	City of Beaverton	11/28/2008	416	229	95%	225	99%
Select Markets Insurance Company	Argonaut Group	04/16/2008	31	18	83%	19	89%
Select Markets Insurance Company	Broadspire Services Inc.	08/17/2009	1	1	.	.	.
Seneca Sawmill Company	Comp Source	09/27/2007	14	9	89%	7	100%
Sentinel Insurance Company	Harford Group	11/04/2008	2	1	0%	2	100%
Sentinel Insurance Company	Crawford & Company	07/23/2009	2	1	.	12	100%
Sherm's Thunderbird Market, Inc.	Health Future, LLC	10/11/2007	14	9	78%	5	100%
Smurfit-Stone Container Inc.	Broadspire Services Inc.	08/17/2009	6	1	.	.	.
Sompo Japan Insurance Company of America	Broadspire Services Inc.	08/17/2009	2	2	.	.	.
Special Districts Association of Oregon	Special Districts Association of Oregon	06/22/2009	180	106	98%	81	100%
Springfield Insurance Company	Crawford & Company	07/23/2009	45	30	97%	1	100%
State Farm Fire and Casualty Company	State Farm IL	06/04/2007	21	14	93%	9	100%
Stimson Lumber Company	Empire Pacific Risk Management	09/25/2009	8	4	.	5	100%
Tektronix, Inc.	Matrix Absence Management	09/08/2009	4	2	.	.	.
Textron Inc.	Broadspire Services Inc.	08/17/2009	1	1	.	.	.
The May Department Stores Company	Helmsman Management Services, Inc.	08/02/2007	2	1	100%	.	.
The Stanley Works	Specialty Risk Services	11/04/2008	2	1	0%	1	0%
TIG Insurance Company	Risk Enterprise Management Limited	08/06/2009	6
Tokyo Marine & Nichido Fire Ins Co Ltd	Specialty Risk Services	11/04/2008	1	1	.	.	.
Tokyo Marine & Nichido Fire Ins Co Ltd	Crawford & Company	07/23/2009	10	4	.	4	25%
Tokyo Marine & Nichido Fire Ins Co Ltd	Broadspire Services Inc.	08/17/2009	2	1	.	1	100%
Trans Pacific Insurance Company	Crawford & Company	07/23/2009	1	1	.	.	.
Transcontinental Insurance Company	C.N.A. ClaimPlus, Inc.	01/02/2007	5	2	100%	.	.
Transguard Insurance Company of America	Crawford & Company	07/23/2009	2	1	.	.	.
Transportation Insurance Company	C.N.A. ClaimPlus, Inc.	01/02/2007	97	50	88%	5	80%
Transportation Insurance Company	Helmsman Management Services, Inc.	08/02/2007	2	1	0%	1	100%
Transportation Insurance Company	Specialty Risk Services	11/04/2008	2	1	.	.	.
Transportation Insurance Company	GAB Robins North America Inc.	06/16/2009	5	2	0%	2	100%
Truck Insurance Exchange	Helmsman Management Services, Inc.	08/02/2007	2	1	100%	1	100%
Twin City Fire	Harford Group	11/04/2008	57	33	97%	1	100%
Twin City Fire	Specialty Risk Services	11/04/2008	3
United States Bakery	Occupational Health Solutions, Inc.	05/20/2007	36	20	90%	.	.
United States Fidelity & Guaranty	Specialty Risk Services	11/04/2008	3	2	.	2	0%
United States Fire Insurance Company	Broadspire Services Inc.	08/17/2009	7	6	83%	2	100%
Valley Forge Insurance Company	C.N.A. ClaimPlus, Inc.	01/02/2007	10	6	67%	5	100%
Valley Forge Insurance Company	Helmsman Management Services, Inc.	08/02/2007	2	1	100%	.	.
Vanliner Insurance Company	Broadspire Services Inc.	08/17/2009	13	7	86%	.	.
Wausau Business Insurance Company	Wausau Insurance Companies / Liberty Mutual Group	01/25/2007	8	5	100%	.	.
Wausau Underwriters Insurance Company	Wausau Insurance Companies / Liberty Mutual Group	01/25/2007	47	25	92%	3	100%
Weyerhaeuser	Weyerhaeuser	01/25/2008	56	21	76%	21	86%
Work First Casualty Company	Specialty Risk Services	11/04/2008	7	2	50%	2	50%
XL Specialty Insurance Company	Specialty Risk Services	11/04/2008	2	1	0%	1	100%
XL Specialty Insurance Company	Broadspire Services Inc.	08/17/2009	8	4	.	5	100%
XL Specialty Insurance Company	GAB Robins North America Inc.	06/16/2009	3	3	67%	9	44%
Zenith Insurance Company	Broadspire Services Inc.	08/17/2009	11	5	.	8	88%
Zurich American Insurance Company	Specialty Risk Services	11/04/2008	11	7	43%	3	67%
Zurich American Insurance Company	Broadspire Services Inc.	08/17/2009	15	6	.	1	100%
Zurich American Insurance Company	GAB Robins North America Inc.	06/16/2009	8	4	75%	1	100%
			4198	2372	89%	1260	91%

2	100%	19	84%	107	82%	9	100%	2	100%	118	84%	4	75%	4	100%
2	50%	.	.	18	89%	35	83%	105	89%	2	50%	4	75%	.	.	18	94%	129	88%	10	90%	10	100%
.	1	100%	5	80%	5	80%	1	100%	1	100%
.	2	50%	6	67%	1	0%	7	57%	1	0%	1	0%
15	100%	54	100%	108	99%	245	99%	126	90%	40	100%	15	100%	54	100%	108	100%	343	96%	13	77%	13	77%
.	1	100%	10	50%	10	50%
.	1	100%	0	.	1	0%	1	100%
1	100%	2	50%	3	67%	.	.	1	100%	4	75%	1	100%	1	0%
2	100%	8	88%	3	100%	2	100%	2	50%	7	86%	4	75%	4	100%
32	100%	57	95%	19	100%	337	81%	712	92%	94	100%	54	98%	57	86%	19	95%	936	93%	94	97%	94	97%
38	99%	190	100%	188	100%	870	98%	1168	90%	225	98%	66	95%	190	100%	188	100%	1837	94%	161	60%	161	94%
3	67%	36	100%	.	.	76	92%	62	85%	19	95%	8	100%	36	100%	.	.	125	92%	13	69%	13	92%
.	1	100%	0
7	100%	1	100%	.	.	24	96%	13	85%	7	100%	7	100%	1	100%	.	.	28	93%	6	17%	6	100%
0	.	0	.	.	.	3	67%	21	81%	2	100%	0	.	0	.	0	.	23	83%
.	13	100%	30	50%	12	100%	2	100%	44	66%	1	100%	1	100%
1	100%	15	87%	30	97%	5	80%	1	100%	36	94%	5	100%	5	100%
1	100%	38	100%	.	.	40	100%	18	89%	.	.	1	100%	38	100%	.	.	57	96%	1	100%	1	100%
1	100%	3	100%	3	67%	.	.	1	100%	4	75%	2	50%	1	100%
21	100%	.	.	18	100%	226	99%	314	99%	80	100%	26	100%	.	.	18	100%	438	99%	95	97%	99	99%
1	100%	32	97%	97	94%	1	100%	1	100%	99	94%	26	96%	26	100%
4	100%	17	100%	.	.	44	98%	84	94%	9	89%	4	100%	17	100%	.	.	114	95%	10	90%	11	91%
.	9	100%	60	83%	5	80%	65	83%	1	0%	1	0%
.	2	100%	4	100%	4	100%	1	0%	1	100%
1	100%	2	100%	2	100%	1	100%	.	.	3	100%	1	100%	1	0%
.	1	100%	0
.	2	0%	.	.	1	100%	1	100%	1	0%	1	100%
.	.	10	100%	85	100%	95	100%	10	90%	85	100%	95	99%	
.	1	100%	1	100%	1	100%	1	100%	1	100%
1	100%	9	67%	35	69%	4	50%	1	100%	40	68%	2	100%	2	100%
.	2	100%	1	100%	1	100%	2	100%
1	100%	2	100%	1	100%	.	.	1	100%	2	100%	1	100%	1	100%
.	2	100%	1	100%	1	100%	2	100%	2	100%
.	1	100%	4	75%	4	75%
14	100%	40	100%	.	.	109	94%	121	96%	5	80%	14	100%	40	100%	.	.	180	97%	43	91%	43	95%
.	2	50%	1	100%	1	100%	2	100%
.	1	100%	1	100%	1	100%	1	0%	1	100%
.	4	50%	70	90%	2	100%	72	90%
.	.	.	.	19	100%	21	100%	2	100%	1	100%	19	100%	22	100%	1	100%	1	100%
10	90%	0	.	.	.	44	95%	166	92%	1	100%	10	100%	0	.	0	.	177	92%	27	59%	26	73%
.	.	.	.	36	100%	36	100%	0
.	.	.	.	18	100%	38	95%	140	98%	18	100%	158	98%	15	13%	15	33%
.	4	50%	.	.	2	100%	2	100%
.	8	88%	74	84%	2	100%	76	84%	3	67%	3	67%
1	100%	.	.	17	100%	29	93%	35	86%	5	100%	1	100%	.	.	17	100%	58	91%	6	100%	6	100%
.	1	100%	0
1	100%	8	88%	19	84%	.	.	1	100%	20	85%	3	100%	3	100%
.	5	100%	0	.	3	67%	3	0%
5	100%	36	100%	.	.	69	97%	68	87%	3	33%	5	100%	36	100%	.	.	112	90%	13	77%	12	33%
7	43%	144	90%	181	99%	374	93%	148	73%	21	86%	23	100%	144	99%	181	100%	517	91%	10	40%	10	70%
2	0%	6	33%	1	100%	2	100%	3	100%	2	50%	2	100%
.	2	50%	4	75%	1	100%	5	80%	1	100%	1	100%
.	9	100%	34	91%	5	100%	39	92%	1	100%	1	100%
1	100%	13	54%	39	74%	9	67%	1	100%	49	73%	1	0%	1	100%
1	100%	14	93%	37	97%	8	100%	1	0%	46	96%	4	100%	4	75%
2	100%	12	58%	19	63%	3	67%	2	100%	24	67%	6	67%	6	17%
.	7	100%	14	71%	1	100%	15	73%	4	100%	4	75%
1	6	83%	33	97%	1	100%	1	100%	35	97%	1	100%	1	100%
495	93%	1687	93%	1889	98%	7703	93%	9785	90%	1226	94%	645	97%	1682	99%	1874	99%	15212	93%	1697	77%	1698	89%

.	.	22	95%	8	88%	6	100%	4	100%	.	.
7	100%	27	100%	14	100%	17	100%	10	90%	4	100%
1	100%	.	.	1	100%	1	100%	1	100%	.	.
.	.	1	100%	1	100%	1	100%	1	100%	.	.
16	75%	49	100%	21	86%	28	100%	13	77%	36	86%
1	100%	.	.	1	100%	1	100%
.	.	.	.	1	100%	1	100%	1	100%	.	.
.	.	.	.	1	100%	1	100%	1	100%	.	.
.	.	15	100%	1	100%	1	100%	4	100%	.	.
67	97%	110	99%	135	88%	112	97%	94	93%	16	75%
128	97%	67	100%	222	97%	231	99%	161	84%	80	100%
10	100%	5	80%	18	67%	19	89%	13	85%	10	100%
.	1	100%
5	100%	39	82%	6	100%	6	100%	6	33%	.	.
1	100%	.	.	1	0%	1	0%
1	100%	.	.	1	100%	.	.	1	100%	.	.
5	100%	8	88%	9	100%	7	100%	5	80%	.	.
3	67%	.	.	1	0%	.	.	1	100%	8	100%
.	.	.	.	2	0%	2	100%	2	100%	.	.
59	100%	37	100%	113	99%	116	99%	98	100%	5	100%
13	100%	6	100%	30	97%	29	100%	26	96%	.	.
7	86%	54	100%	12	92%	11	91%	11	82%	.	.
3	100%	5	100%	5	80%	3	100%	1	100%	.	.
2	100%	4	100%	2	100%	2	100%	1	100%	.	.
.	.	.	.	1	0%	1	100%	1	100%	.	.
.	1	100%
.	.	.	.	1	0%	1	100%	1	0%	.	.
.	.	.	.	1	100%	1	100%	.	.	20	100%
.	.	.	.	1	100%	1	100%	1	100%	.	.
4	75%	4	100%	5	80%	6	100%	2	100%	.	.
.	.	.	.	1	100%	1	100%
.	.	.	.	1	100%	1	100%	1	100%	.	.
1	0%	.	.	2	100%	3	100%	2	100%	.	.
.	.	.	.	1	100%	1	100%
28	96%	68	99%	49	92%	50	98%	43	91%	8	100%
.	.	.	.	1	100%	1	100%
1	100%	.	.	1	100%	1	100%	1	100%	.	.
2	100%	23	91%	3	67%	2	100%	.	.	4	0%
.	.	.	.	1	100%	1	100%	1	100%	4	0%
16	100%	9	100%	34	85%	30	100%	27	81%	0	.
1	100%	8	100%
12	100%	6	83%	20	90%	15	93%	15	7%	3	100%
.	.	7	57%	1	0%	2	100%
.	.	1	100%	7	100%	6	100%	3	100%	.	.
3	100%	.	.	6	100%	6	100%	6	100%	4	100%
.	1	100%
5	100%	2	100%	6	83%	8	100%	3	100%	.	.
2	100%	.	.	3	67%	5	100%	3	33%	.	.
13	85%	33	100%	19	95%	23	96%	12	75%	30	100%
12	83%	84	92%	15	73%	16	88%	10	70%	40	80%
4	50%	0	.	3	67%	3	100%	2	100%	.	.
.	.	.	.	1	100%	1	100%	1	100%	.	.
3	67%	6	100%	4	75%	3	67%	1	100%	.	.
1	100%	12	92%	2	50%	1	100%	1	100%	.	.
5	100%	14	100%	5	80%	5	100%	4	100%	.	.
2	50%	1	100%	7	29%	4	100%	6	67%	.	.
7	100%	2	50%	8	75%	7	100%	4	75%	.	.
3	100%	15	100%	5	100%	5	100%	1	100%	.	.
1212	94%	2149	95%	2399	88%	2235	97%	1692	85%	770	94%