

WCD Compliance Audit Program (audits conducted since March 2007)	Claims Audited	Paid as Authorized	% Correct (over & under payments)	Overpayments	\$ Overpayments	Underpayments	\$ Underpayments	Modified % Correct (underpayments only)	Worker Reimb.	% Accurate	PPD Payments	% Accurate	PTD Payments	% Accurate	Fatality Payments	% Accurate	Total audited for accuracy	Total % Accurate	Time Loss Payments (not 1st pay)	% Timely	Worker Reimb.	% Timely	PPD Payments
TPA Name																							
ABF Freight System, Inc.	21	17	88%	0	\$0.00	2	\$152.52	88%	3	100%	1	100%	21	90%	151	99%	3	100%	1
Alternative Insurance Management Serv	69	47	40%	24	\$26,117.68	4	\$1,924.82	91%	18	78%	13	46%	78	81%	315	83%	18	100%	13
Argonaut Great Central Insurance compa	2	1	100%	0	\$0.00	0	\$0.00	100%	.	.	1	0%	2	50%	5
Argonaut Insurance Company	48	23	70%	4	\$3,153.61	3	\$144.31	87%	10	90%	4	100%	19	100%	91	100%	147	97%	73	89%	11	100%	4
Argonaut Midwest Insurance Company	6	3	67%	0	\$0.00	1	\$232.61	67%	3	100%	6	83%	18	67%	3	100%	.
Argonaut Southwest Insurance Company	11	5	60%	2	\$453.13	0	\$0.00	100%	1	100%	.	.	19	100%	18	83%	43	93%	4	100%	1	100%	.
C.N.A. ClaimPlus, Inc.	127	63	57%	19	\$3,242.86	8	\$1,482.63	87%	10	90%	15	100%	40	100%	75	100%	203	96%	172	92%	10	90%	15
City of Portland	115	65	95%	3	\$356.05	0	\$0.00	100%	46	98%	29	100%	96	100%	76	100%	312	100%	216	95%	46	100%	40
Clackamas County Oregon	52	32	100%	0	\$0.00	0	\$0.00	100%	13	92%	4	100%	.	.	10	80%	59	95%	89	100%	13	92%	4
Comp Source	14	9	56%	3	\$256.30	1	\$58.36	89%	7	100%	7	100%	1	100%	.	.	24	96%	13	85%	7	100%	7
ComPro, Inc.	12	5	60%	2	\$564.51	0	\$0.00	100%	6	100%	2	100%	18	100%	36	100%	67	100%	35	94%	6	100%	2
Employers Insurance Company of Wausa	58	27	81%	3	\$546.68	2	\$183.59	93%	6	100%	3	100%	133	93%	129	100%	298	96%	39	85%	7	71%	4
Hallmark Management, LLC	153	84	31%	39	\$18,646.28	19	\$4,407.25	260%	59	78%	15	80%	4	100%	.	.	162	78%	484	90%	43	88%	11
Health Future, LLC	170	109	87%	7	\$4,447.75	7	\$2,996.48	94%	50	100%	17	82%	0	0	0	.	176	94%	461	95%	50	96%	19
Helmsman Management Services, Inc.	12	6	83%	0	\$0.00	1	\$133.35	83%	2	100%	1	100%	19	100%	19	100%	47	98%	5	100%	2	100%	1
Legacy Health System	103	68	84%	5	\$597.44	6	\$543.81	91%	9	100%	16	100%	19	68%	.	.	112	89%	200	100%	9	100%	16
Liberty Insurance Corporation	85	41	76%	6	\$8,958.05	4	\$1,157.27	90%	18	94%	15	100%	74	93%	144	85%	18	72%	15
Liberty Management Service, Inc.	2	1	0%	1	\$4,523.75	0	\$0.00	100%	5	100%	6	100%	12	100%	3	100%	5	100%	6
Liberty Mutual Fire Insurance Company	9	6	50%	1	\$56.76	2	\$114.29	67%	6	67%	1	100%	18	100%	18	100%	49	92%	16	88%	1	100%	1
Liberty Mutual Insurance Company	2	1	100%	0	\$0.00	0	\$0.00	100%	18	100%	18	100%	37	100%	1	100%	.	.	.
Liberty Northwest Insurance Corporation	401	191	73%	31	\$12,977.88	20	\$4,015.02	90%	113	98%	45	87%	93	100%	121	99%	563	95%	740	89%	113	90%	48
LM Insurance Corporation	2	1	100%	0	\$0.00	0	\$0.00	100%	1	100%
Nordstrom, Inc.	41	25	36%	9	\$3,386.89	7	\$1,459.90	72%	14	50%	3	100%	42	67%	138	51%	14	93%	14
Norpac Foods, Inc.	77	51	96%	0	\$0.00	2	\$192.11	96%	15	93%	20	100%	86	97%	105	97%	15	93%	20
Occupational Health Solutions, Inc.	36	20	80%	2	\$1,084.94	2	\$257.90	90%	18	100%	38	95%	140	98%	.	.	.
Portland General Electric Company	74	43	93%	2	\$571.05	1	\$678.98	98%	17	94%	14	100%	84	100%	19	100%	177	99%	77	99%	17	100%	14
Select Markets Insurance Company	31	18	33%	9	\$5,415.91	3	\$67.36	83%	19	89%	3	67%	36	100%	.	.	76	92%	62	85%	19	95%	8
State Farm Fire and Casualty Company	21	14	93%	0	\$0.00	1	\$16.03	93%	9	100%	4	100%	17	100%	.	.	44	98%	84	94%	9	89%	4
Wausau Business Insurance Company	8	5	60%	2	\$151.23	0	\$0.00	100%	5	100%
Wausau Underwriters Insurance Compan	47	25	72%	5	\$1,311.43	2	\$425.31	92%	3	100%	5	100%	36	100%	.	.	69	97%	68	87%	3	33%	5
Weyerhaeuser	56	21	43%	7	\$18,675.82	5	\$5,358.43	76%	21	86%	7	43%	144	90%	181	99%	374	93%	148	73%	21	86%	23
	1865	1027	72%	186	\$ 115,496.00	103	\$ 26,002.33	90%	483	92%	251	90%	814	96%	829	99%	3404	94%	4001	90%	464	92%	300

% Timely	PTD Payments	% Timely	Fatality Payments	% Timely	Total audited for timeliness	Total % Timely	Notices of Closure	% Accurate	time loss period incorrec	m.s./quality date incorrec	lacked authority to issue	PPD rating inaccurate	insufficient info to rate	Notices of Closure	% Timely	Nondisabling Claims	% Correct	Medical Bills	% Timely	Total audited for claims	Total % processed correctly	1st Payment Reports	% Accurate	Accept/Deny Reports	% Accurate	Form 1503 Reports	% Accurate	Retro Fund Reports	% Accurate	Total reports audited	Total % Accurately Reported
Benefit Payments							Accuracy & Timeliness of Claim Processing														Accuracy of Reports to the Division										
100%	155	99%	13	46%	5	2	0	0	0	13	92%	4	0%	42	100%	72	83%	17	100%	17	94%	13	15%	.	.	47	74%
100%	346	85%	28	71%	6	3	1	2	1	28	96%	25	100%	41	98%	122	92%	40	78%	43	95%	28	86%	.	.	111	86%
100%	5	100%	1	100%	0	0	0	0	0	1	100%	1	100%	.	.	3	100%	1	0%	.	.	1	0%
100%	19	100%	91	100%	198	96%	11	82%	2	0	0	0	0	11	91%	11	91%	39	95%	72	92%	18	72%	23	91%	11	91%	24	100%	76	89%
.	21	71%	3	33%	2	0	0	0	0	3	100%	2	50%	.	.	8	63%	3	100%	2	100%	3	100%	.	.	8	100%
.	19	100%	18	100%	42	100%	4	100%	0	0	0	0	0	4	100%	3	33%	.	.	11	82%	4	25%	5	80%	4	100%	8	100%	21	81%
100%	40	100%	75	99%	312	95%	55	91%	2	2	2	0	1	55	96%	36	94%	68	99%	214	95%	61	93%	64	98%	55	93%	24	100%	204	96%
95%	96	100%	76	100%	474	97%	56	77%	11	1	0	1	0	57	98%	31	100%	112	100%	256	95%	60	98%	54	96%	57	96%	36	100%	207	98%
100%	.	.	10	90%	116	98%	25	72%	4	1	1	3	1	25	100%	16	94%	77	100%	143	94%	2	100%	29	100%	25	68%	3	100%	59	86%
100%	1	100%	.	.	28	93%	6	17%	5	0	0	0	0	6	100%	5	100%	39	82%	56	79%	6	100%	6	100%	6	33%	.	.	18	78%
100%	18	100%	36	100%	97	98%	4	100%	0	0	0	0	0	4	100%	4	100%	17	100%	29	100%	5	100%	4	100%	4	75%	12	100%	25	96%
100%	133	100%	129	100%	312	97%	18	83%	1	0	2	0	0	18	67%	11	91%	2	100%	49	80%	20	95%	27	96%	18	78%	70	93%	135	92%
100%	538	91%	64	78%	10	2	2	1	0	61	69%	34	91%	54	69%	213	75%	85	96%	88	98%	62	165%	.	.	235	94%
100%	530	95%	72	83%	10	6	0	0	0	72	90%	56	93%	67	84%	267	87%	110	95%	94	95%	72	79%	.	.	276	91%
100%	19	100%	19	100%	46	100%	3	100%	0	0	0	0	0	3	100%	0	.	0	.	6	100%	4	75%	5	100%	2	100%	8	50%	19	74%
100%	19	100%	.	.	244	100%	58	98%	1	0	2	0	0	58	90%	30	97%	3	100%	149	95%	60	87%	62	100%	58	100%	4	100%	184	96%
100%	177	85%	31	90%	2	1	0	0	0	31	94%	17	76%	22	100%	101	91%	71	83%	37	95%	30	87%	.	.	138	87%
83%	14	93%	1	100%	1	100%	2	100%
100%	18	100%	18	100%	54	96%	6	100%	0	0	0	0	0	6	83%	3	100%	.	.	15	93%	6	83%	6	100%	6	83%	8	100%	26	92%
.	18	100%	18	100%	37	100%	1	100%	0	0	0	0	0	1	100%	1	100%	.	.	3	100%	1	100%	1	100%	1	0%	8	100%	11	91%
100%	93	100%	121	100%	1115	92%	139	91%	11	2	1	1	2	141	91%	95	95%	34	100%	409	93%	385	86%	176	97%	137	92%	52	100%	750	90%
.	1	100%	1	100%	2	100%
100%	166	58%	18	17%	14	6	1	0	1	17	59%	14	71%	9	100%	58	55%	25	80%	24	88%	17	24%	.	.	66	68%
100%	140	97%	33	85%	1	3	1	0	0	33	100%	26	100%	48	100%	140	96%	43	100%	43	100%	33	73%	.	.	119	92%
.	.	.	18	100%	158	98%	15	13%	9	4	3	0	0	15	33%	12	100%	6	83%	48	50%	20	90%	15	93%	15	7%	3	100%	53	68%
93%	84	100%	19	100%	211	99%	35	97%	0	0	1	0	0	35	100%	22	100%	85	88%	177	94%	32	91%	40	100%	35	97%	16	100%	123	97%
100%	36	100%	.	.	125	92%	13	69%	3	0	0	1	0	13	92%	10	100%	5	80%	41	85%	18	67%	19	89%	13	85%	10	100%	60	83%
100%	17	100%	.	.	114	95%	10	90%	1	0	0	0	0	11	91%	7	86%	54	100%	82	96%	12	92%	11	91%	11	82%	.	.	34	88%
.	3	67%	0	1	0	0	0	3	0%	2	100%	.	.	8	50%	3	67%	5	100%	3	33%	.	.	11	73%
100%	36	100%	.	.	112	90%	13	77%	2	0	1	0	0	12	33%	13	85%	33	100%	71	82%	19	95%	23	96%	12	75%	30	100%	84	94%
100%	144	99%	181	100%	517	91%	10	40%	6	1	0	1	0	10	70%	12	83%	84	92%	116	84%	15	73%	16	88%	10	70%	40	80%	81	79%
99%	810	100%	829	100%	6404	93%	748	81%	108	35	18	10	6	747	88%	503	92%	941	94%	2939	89%	1147	89%	941	96%	742	83%	356	95%	3186	90%